



## Microsoft Exchange Products

# MAIL ATTENDER®

Mailbox, PST File and Public Folder Management



Mail Attender from Sherpa Software is the perfect tool for extending and expanding administrative control of Microsoft Exchange 2007. Mail Attender provides comprehensive policy enforcement and content searching facilities to help companies address issues relating to storage management, retention or PST file management.

### Extend Your Microsoft Exchange 2007 Administration Capabilities with Mail Attender

PST MANAGEMENT COMPARISON	MAIL ATTENDER	EXCHANGE 2007	
Process Attached PST files	●		PST file located on your end user's local workstations
Process Detached PST files	●		PST files located through a Network Share
Auto Searching of PST files	●		Auto lookup of PST files to find new ones and automatically applying policies to the new PST files
Define Management Policies	●		Apply Message, Attachment and Folder management policies on the PST file
Moving of data	●		Moving data from PST to other information stores (Mailboxes, PSTs, etc.)
<b>- mailbox management</b>			
Custom Folder Management	●	●	<b>NOTE:</b> Exchange 2007 requires an extra license CAL to apply management policies that are defined to customer defined manage folders
Default Folder Management	●	●	Apply Management policies that are defined below for the default folders (Inbox, Sent Items, Outbox, etc.)
Management by MAPI properties	●		Manage items based on a clients custom defined properties
Set and enforce Quotas	●	●	Specifying storage and warning limits sizes of your mailbox
Moving of data	●		Moving data from Mailboxes to information stores (Mailboxes, PSTs, etc.)
<b>- message management</b>			
By Age of the item	●	●	Manage items by the age of the item
Search content	●		Wild card searching and relational operator (OR, AND, NOT) of content contained within the Information Store
By Message Type	●	●	Manage items based on message type (Contact, Calendar, etc.).
By Message Size	●		Manage items based on the size of the item
By Message Status	●		Manage items based on the status of the message (Read\Unread, Importance, Sensitivity, etc.)
<b>- attachment management</b>			
By Age of attachment	●		Manage items by the age of the item
Search Content of Attachment	●		Wild card searching and relational operator (OR, AND, NOT) of content contained within the Information Store
By Type of Attachment	●		Manage items based on message type (Embedded, shortcut, etc.).
By Size of Attachment	●	●	Manage items based on the size of the item
<b>- folder management</b>			
By Age	●	●	Manage items by the age of the item
Search Content	●		Wild card searching and relational operator (OR, AND, NOT) of content contained within the Information Store
By Permissions	●		Manage folders based on the permissions of one or more entries in a folders ACL
By Size	●	●	Manage items based on the size of the item



ISV/Software Solutions

**FREE** trial versions at [www.sherpasoftware.com](http://www.sherpasoftware.com)

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PUBLIC FOLDER MANAGEMENT FEATURES		MAIL ATTENDER	EXCHANGE 2007	
Management by Client Custom MAPI properties	●			Manage items based on a clients custom defined properties
Set and enforce Quotas	●		●	Specifying storage and warning limits sizes within the Public Folder
Replication	●		●	Copying of Public folders from one exchange server to another
Moving of data	●			Moving data from Public Folders to another information store (Mailboxes, PSTs, etc.)
<b>- message management</b>				
By Age of the item	●			Manage items by the age of the item
Search content	●			Wild card searching and relational operator (OR, AND, NOT) of content contained within the Information Store
By Message Type	●			Manage items based on message type (Contact, Calendar, etc.).
By message Size	●			Manage items based on the size of the item
By Message Status	●			Manage items based on the status of the message (Read\Unread, Importance, Sensitivity, etc.)
<b>- attachment management</b>				
By Age of attachment	●			Manage items by the age of the item
Search Content of Attachment	●			Wild card searching and relational operator (OR, AND, NOT) of content contained within the Information Store
By Type of Attachment	●			Manage items based on message type (Embedded, shortcut, etc.).
By Size of Attachment	●			Manage items based on the size of the item
<b>- folder management</b>				
By Age	●			Manage items by the age of the item
Search Content	●			Wild card searching and relational operator (OR, AND, NOT) of content contained within the Information Store
By Permissions	●			Manage folders based on the permissions of one or more entries in a folders ACL
By Size	●			Manage items based on the size of the item
TROUBLE SHOOTING \ REPORTING FEATURES		MAIL ATTENDER	EXCHANGE 2007	
Gather Statistics on the Mailboxes	●		●	Find out what is contained in your mailboxes to determine what policies need to be applied
Gather Statistics on PST files	●			Find out what is contained in your PST files to determine what policies need to be applied
Graphically represent Information store growth	●			Track on an ongoing basis the amount of data (email, attachments, etc..) that is contained in the information store
Record Processing times for Mail Management	●		●	Log how policies are efficiently running
Record Processing for Sent and Received items			●	Logging Email traffic
Best Practice Analyzer			●	Best Practices Analyzer Tool report displays the analysis of the data gathered in a scan of the Exchange organization.
Customizable reports	●			Create reporting on any policy that is created and to provide the end user with displaying only the data that is required for their environment
Track messages based on Recipients	●		●	Track what users are sending messages and to whom
MESSAGE RECORD MANAGEMENT FEATURES		MAIL ATTENDER	EXCHANGE 2007	NOTE: additional Licensing CAL's are required to enable these features in Exchange 2007
Establish Retention Policies	●		●	Enable you to process and remove outdated content from users' mailboxes.
Legal E-Discovery	●			Comprehensive searching of content within your information store for the purpose of legal and corporate compliance
Journaling of items	●		●	The ability to record communications, including e-mail communications, in an organization for use in the organization's e-mail retention or archival strategy. In MRM, "journaling" commonly means simply saving a copy of an item to another location.