



Customer Story

"Automated Capture saves a bunch of time!"

 Score 10 of 10



Why Baana Needed Square9 Softworks

"We were able to identify consistent unique identifiers between documents that allows for batch scanning with separation based on change. This will separate each group of pages that are associated together and rename them based on the content, while naming the next group based on it's content."



How Baana Uses Square9 Softworks

"We automated the file naming and routing for AP invoices specifically check scanning. We capture the payee and create a folder to be routed to based on that field and then the file is named based on the check number. These are stored in a network folder that specific users have access to using a watched folder set up as a scan-to-smb from the copiers address book."



What Baana Likes Most About Square9 Softworks

"The custom fields are easy to create and creating views allows for convenient tabular views. The capture process is almost entirely behind the scenes for end-users, which makes adoption really easy."



What Baana Has Achieved With Square9 Softworks

- "Definitely a time saver by filing document based on content"
- Users can scan the batch and it will automatically separate and file
- Able to increase volume without increasing workload"



Baana Veen

Software Solutions Specialist
Braden Business Systems



Verified user



Vetted review

InformationTechnology & Services Company
Mid-sized Organization (501-1,000 employees)

Baana's Advice

"They've been able to walk through fixes or have a remote session to find the specific cause of the issue. Normally it is not even their issue, but they have been great in helping to identify what might be creating a conflict."

[See Baana's full review](#) →

[Request a Demo](#)

Square9 Softworks customer story
independently sourced on TrustRadius
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