For Immediate Release

November 12, 2026

Square 9 Customers Rank Solutions Among The Best in 2027 TrustRadius Buyer's Choice Award

More than three in four reviewers rated Square 9 best for capabilities, value, and customer relationship

NEW HAVEN, Conn., Nov. 12, 2026 – Square 9 Softworks has been named a 2027 Buyer's Choice Award winner, thanks to feedback from real customers on TrustRadius, an HG Insights company. Unlike awards decided by analysts or panels, Buyer's Choice is based entirely on verified reviews from the people who use Square 9's generative AI-powered intelligent document processing platform every day.

To earn the award, at least 75% of reviewers had to rate Square 9 the best in three areas that matter most when choosing a software partner: capabilities, value for price, and customer relationships.

Reviewers had to decide:

- Does this software do what we need?
- Is it worth the cost?
- Will the provider be there for us?

For the 2027 awards, TrustRadius evaluated reviews submitted between January 1 and September 26, 2026.

As organizations weigh new AI investments, peer reviews give buyers a clear view of how a platform performs long after implementation.

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Square 9 customers consistently point to their solutions' fast, measurable results. Square 9 delivers a 15-month average ROI, the fastest among the document management providers compared on G2.

"Buyer's Choice means the most because it comes straight from the people who use Square 9 every day," said Stephen Young, CEO of Square 9 Softworks. "When more than three out of four reviewers say we're the best on capabilities, value, and relationship, that's our customers telling other buyers we deliver on what we promise. We're grateful to every customer who took the time to share their experience, and we'll keep earning that trust by helping their teams spend less time on documents and more time on the work that matters"

Square 9 customers report results across accounts payable, order processing, customer and vendor onboarding, and contract management, including faster invoice approvals, less time spent searching for information, and support from a responsive and professional team.

See what Square 9 customers are saying on TrustRadius

About Square 9 Softworks®

Square 9 Softworks is a generative AI-powered platform that removes the frustration of extracting data from documents, forms, and all external sources, so you can harness the full power of your information. Release your team from repetitive tasks while your work flows freely in areas like accounts payable, order processing, onboarding, contract management, and more. The Square 9 platform captures your unstructured content, transforms it into clean, searchable data, and securely shares it across your organization to accelerate your decisions and actions. For more information, please visit www.square-9.com.

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About TrustRadius

TrustRadius delivers a highly credible platform that empowers technology buyers to confidently make decisions. Using vetted product information and customer-generated content, TrustRadius is able to create an impact with real, honest reviews, verifying all submissions in a multi-step process and vetting them for quality, depth, and detail. For more information on TrustRadius, visit www.trustradius.com

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